

# THE ARTIFICIAL INTELLIGENCE (AI) SERIES

# Association of Arbitrators (Southern Africa) NPC

## Webinar



presented by



## STREAMLINING AND ACCELERATING WORKFLOWS IN ARBITRATION IN THE AGE OF AI

Join the [Association of Arbitrators \(Southern Africa\) NPC](#) for the second webinar, presented by [Thomson Reuters](#), in a series as part of the Association's ongoing mission to provide regular upskilling opportunities for everyone interested in Alternative Dispute Resolution (ADR).

### ABOUT THIS WEBINAR:

Around 20% of legal professionals are using AI tools multiple times a day, with another 23% using them daily. Nearly another 30% do so at least weekly. How are they using AI in their legal workflows, and what value are they benefiting from? With his experience in the UK legal market, Ben Firth, Director of Sales and Customer Success at Thomson Reuters, will explore genAI usage trends in the sector, suggest what firms should be asking themselves around genAI strategy, and show use cases for arbitrators with CoCounsel, Thomson Reuters' flagship genAI solution to illustrate how arbitrators can benefit.

### ABOUT OUR PRESENTER:

**Ben Firth**, Director, Sales and Customer Success, Thomson Reuters:



Ben is the Director of Sales and Customer Success at Thomson Reuters, having joined as part of the HighQ acquisition in 2018. Leading a pan-European team, he is responsible for ensuring clients get the best from their legal tech investment. Ben has over 18 years' experience in supporting law firms through technology and during this time he has worked for several Legal Tech vendors - from technical and business consultancy to sales and vendor management - and has seen the landscape change drastically over the past two decades.

**DATE:** Thursday, 7 August 2025 **TIME:** 18:30 to 19:30 (SAST), 17:30 to 18:30 (BST)

**LINK:** The Zoom link will be emailed to you upon receipt of your completed [Registration Form](#).

<b>COST (incl. VAT):</b>	AoA, ACPM, BIArb, CESA, MBA, RICS, SAICE and WISA Members:	R 150.00
	AoA Students:	R 0.00
	Non-members:	R 200.00
	University Students, Professional Trainees, Pupil Advocates and Candidate Attorneys:	R 0.00

**RSVP BY:** Wednesday, 6 August 2025  
Please send your completed [Registration Form](#) to our Financial Manager **Michelle Venter** at [michelle@arbitrators.co.za](mailto:michelle@arbitrators.co.za).